



# ***DCM Americas (Canada) TAG***

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***Prepared for:***

***Captain Steven M. McCann, SC,  
USN Commander, DCMDI***

***DCMDI Commander's Conference  
June 2000***

- **Background**
- **Structure**
- **Similarities to Other TAGs**
- **Differences**
- **Funding**
- **Issues**
- **End Result**

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- **Background**

***DCMC Letter, dated January 13, 1994  
subject: “Organization Structure  
Realignment”***

***provided guidance regarding realignment into the  
DCMC “Storefront” organization structure***

***DCMC Memorandum 97-26 (February 27, 1997)***

- **“TAG structure ‘inconsistent’ throughout CAOs”**
- **incorporated PAT results to refine TAG structure**

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- **Background** (continued)

***DCMC Memorandum 97-26 defined TAG roles***

- **technical expertise to Operations** (source of leverage)
- **internal assessment**
- **ensure policy implementation, integration and application**
- **performance analysis, technical analysis**
- **‘special processes’** (inquiries, investigations)
- **specialized technical training**

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- **Background** (continued)

***DCMC Memorandum 97-26 also...***

- ▣ **defined ‘preferred’ structure - three teams**
  - ♦ *Assistance and Assessment Team*
  - ♦ *Special Process Team*
  - ♦ *Corporate Support Team*
- ▣ **allowed ‘limited’ structure variation**
  - ♦ *‘...flexibility for the CAO Commander to accomplish unique customer/program needs and diversity in staffing and workload.’*

**“ All CAO Commanders must staff their CAOs to perform all the functions of the TAG, unless the function is specifically delegated to another CAO to perform via General Order...”**

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## • Structure

### ***TAG primarily 'Corporate Support Team'***

- performing Transportation, Property/Plant Clearance, Program Integration,

Host CAS/Technical Liaison functions

### ***'Special Process Team' functions***

- performed either by TAG, by other Americas elements, or by matrix support:
  - TAG - PreAwards, DR/CM, IBA, Customer Support Program
  - Matrix - Specialized Safety, GFR (both DCMDI)

### ***'Assistance and Assessment' functions***

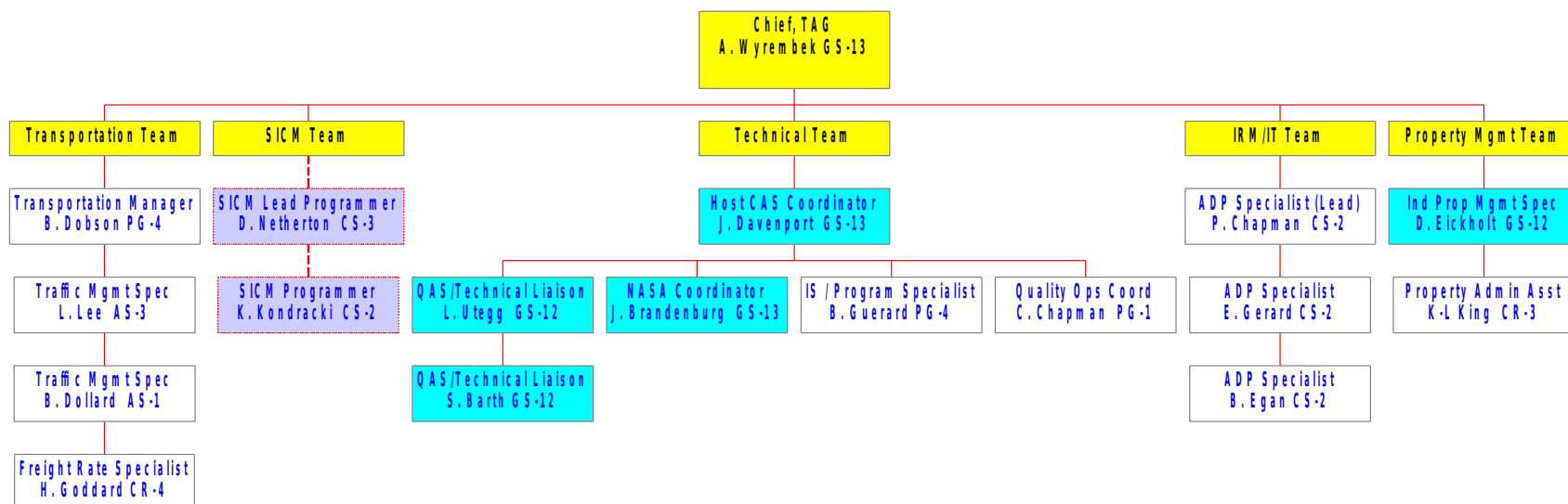
- performed either by TAG, by other Americas elements, or by matrix support:
  - TAG - MCRs (w/ matrix support from Operations, DCMDI, DCMA)
  - BPA - metrics and performance efficiencies

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## • Structure (continued)



Note: SICM Team in TAG for identification only -  
SICM Team is managed

by DCMDI-O;

Americas only performs  
timekeeping functions (data input)

Personnel assigned: 16/2

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- **Similarities to other CMO TAGs**

***TAG performs:***

- Assistance and Assessment activities
  - ♦ *provides process expertise*
  - ♦ *facilitates policy implementation*
  - ♦ *provides staff assistance (also assist Host CAS partners)*
  - ♦ *performs assessments (active MCR program)*
  - ♦ *provides specialized training*
  - ♦ *performs 'special actions' management*

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- **Similarities** (continued)

***TAG performs:***

- Special Processes
  - ♦ *manages preaward surveys*
  - ♦ *manages deficiency reporting*
  - ♦ *facilitates configuration management activities*
  - ♦ *oversees NASA CAS operations (Host CAS)*
- Corporate Support Processes
  - ♦ *transportation and packaging*
  - ♦ *property and plant clearance*
  - ♦ *quality and technical support*

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## • Differences

### ***TAG not directly performing:***

- Corporate Support
  - ◆ *ACO/TCO/CA*
    - ◆ *minimal workload (significantly less than FTE)*
    - ◆ *offset by 'dual' warranted ACOs in Operations*
    - ◆ *matrix specialists from Operations, DCMDI*
  - ◆ *Cost/Price Analysis, CPSRs*
    - ◆ *'Host CAS' relationship with CCC/PWGSC*
    - ◆ *minimal workload (significantly less than FTE)*
  - ◆ *Engineering*
    - ◆ *minimal workload (significantly less than FTE)*

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- **Differences** (continued)

- TAG not directly performing:***

- Assistance and Assessment
      - ♦ *Metrics coordination*
        - ♦ *performed by BPA*
        - ♦ *TAG inputs metric info*
        - ♦ *TAG participates in MMRs*
        - ♦ *TAG analyzes via data integrity MCR*
      - ♦ *Management Councils (SPI/CMI)*
        - ♦ *Operations 'leads' - TAG actively participates*

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- **Differences** (continued)

- TAG 'Americas-unique' functions***

- Quality/Technical Team
      - ♦ *Host CAS Coordinator*
        - ♦ *result of 1997 DCMC Host CAS PAT*  
*(position created in DCMDI CMOs to support Host CAS initiatives)*
        - ♦ *'point person' with Host Nation partners*
      - ♦ *Quality Assurance Specialists*
        - ♦ *'Host CAS' QA liaison role*
        - ♦ *'Operational' role - risk analysis and delegation*
      - ♦ *Quality Operations Coordinator*
        - ♦ *facilitates delegation process to Host Nation*

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- **Differences** (continued)

- TAG 'Americas-unique' functions***

- IT/ADP Team (3 GS-334 equivalent LES)
      - ♦ *change made prior to DCMC TM 97-26*
      - ♦ *'works better' for Americas*
      - ♦ *provides better 'new applications' support*  
*helps facilitate network integration, physical installation*  
*and training aspects of application deployment*

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- **Funding requirements**

- No separate 'maintenance' funds needed***

- ♦ *facilities, supplies part of CMO funding package*
    - ♦ *Individual training funds DCMA/DCMDI-managed*

- Travel**

- ▣ **Corporate Support activities**

- ♦ *Property*      \$12-15,000
    - ♦ *Transportation*      \$5,000
    - ♦ *Quality/Technical*      \$10-12,000



*approx. \$70,000*

- ▣ **Special Process activities**

- ♦ *Preaward Surveys*      \$5,000
    - ♦ *NASA*      \$6-7,000

- ▣ **Assistance and Assessment activities**

- ♦ *MCAP/MCRs* \$20-25,000

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## • Issues

### ***TAG Property Workload***

#### ▣ **“More than one person can handle”**

- ♦ *DCMDI confirmed during MCR/Assistance visit (April 2000)*
- ♦ *MRM # 5 - big workload driver (Plant Clearance)*
  - ♦ *40+ plant clearance case backlog*
- ♦ *geographic area (Canada, Puerto Rico, Cuba, Panama, Greenland)*
  - ♦ *Travel between locations is big ‘time driver’*
- ♦ *not all “Host Nation” supported*
  - ♦ *PCARSS/DADS data management*
  - ♦ *PCSAs must still be approved by warranted Property Administrator*

**TAG is currently preparing a business case for an additional GS-1103-12 Property Administrator/Plant Clearance Officer**

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- **Issues**

- Move BPA Functions to TAG?***

- ▣ **Currently BPA is commander's "honest broker"**

- *monitors business operations from a "Commander's perspective"*
      - *provides 'balance and crosscheck' across organization*

- ▣ **"Independent" Metrics management**

- *TAG generates/reports metrics data*
      - *TAG not managing 'own' data*

- ▣ **Recommend Americas BPA remain as is**

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- **End Result**

***Americas' TAG functions basically the same as everyone else's TAG... we may look a little different structurally... and 'leaner' than other TAGs, but the end result is functionally identical to the 'big box' TAGs***

***Americas' TAG, while primarily performing a 'Corporate Support' role, does meet its assistance and assessment and special process responsibilities***

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- **End Result**

***Americas' Commander has "...staffed his CAO to perform all the functions of the TAG...", either by selective task reassignment, or by matrix support from other office functional elements (and DCMDI)***

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